

## Patient Guide for IPL & Laser

### Hair Removal & Skin Rejuvenation

#### Aims and Objectives

To provide Skin Rejuvenation and Hair Removal, operated by urbasba beauty using Skyncare Bio Care One system (Intense Pulsed Light) are offered to all over the age of 18, the cost of which is published in our hardcopy price and on our website. Prior to treatment you must first undergo a consultation procedure. A consultation will include a health/lifestyle questionnaire and a test patch. At all times the confidentiality and the dignity of the client will be maintained, from a private consultation to treatment with a private, locking treatment room, providing appropriate towels, and only the area being worked on will be exposed. **Skyncare** is a UK based provider of advanced aesthetic technology, specialising in systems for the beauty industry. By working closely with our partners, we are able to deliver innovative equipment that is affordable and suitable for training purposes while producing safe, effective and professional results. Skyncare's focus goes beyond just providing the best laser machine for hair removal or any other single treatment. It delivers multifunctional technology that gives users the flexibility to perform the most in-demand aesthetic treatments all from just one device.

## Our Terms and Conditions

1. We are required by law to seek your consent for us to send details of your treatment to your GP. During a consultation we will ask for your GP details. If you do not consent for these details to be provided, if the need should arise we will need to pass details of treatment directly to you for your own reference so you can pass them on to your GP.

2. Initial consultations are free of obligation and free of charge. Treatment prices are fixed and are available via a published price list. Payment is due in full at the time for treatment. Cash, cheques and credit/debit cards are accepted. Value packages are available for those who pay in advance for a course of multiple treatments. All treatments are non-refundable and pre-paid course are nontransferable.

3. The clinic implements a cancellation policy, an appointment booked and not attended will carry a charge of 50% of the treatment cost. Urbasba will not charge for cancellations when given 24 hours notice but would appreciate the earliest notice should you be unable to attend. We have the right to waive this charge.

4. Children are not allowed into laser controlled areas and urbasba are unable to supervise children left unattended in the waiting room.

Please do not bring children under the age of 10 unless a responsible adult is accompanying you.

### Contractual Agreement

Prior to commencement of any laser or IPL treatment (including a patch test) you're required to sign a consent form. Upon signing your consent, you are confirming that you understand the benefits and risks of the treatment. In addition, you are also acknowledging that no guarantee can be given with regard to clinical outcome.

### Treatment Price

An in depth consultation including a patch test costs £25. The full price list will be discussed at consultation.

### Results of the Consultation

Consultations are carried out prior to any Laser or IPL treatment in order to confirm your suitability for treatment. We discuss your expectations and provide a thorough explanation of the treatments provided. Any questions you have will be addressed and any risks or side effects highlighted. Following consultation an appointment for the treatment will be booked. Any potential walk-in's will be booked in for a consultation.